

# iDCS 16

## Simple, Reliable, Digital Communications

Samsung's iDCS 16 is a cost-effective, feature-rich communications platform for your business. Offering your choice of DS 24D or iDCS Keyset models, this powerful system has capabilities commonly found in larger systems.

Caller ID Name and Number compatible on standard telephones, the iDCS 16 provides valuable information to your fingertips. The system offers you additional attributes such as high reliability, ease of installation, and protection for your investment by allowing you to effortlessly migrate iDCS Keysets as your business grows. Add an SVMi Voice Processing Platform and see how the advanced voicemail and Auto Attendant capabilities help your business run efficiently. Use Samsung's iDCS SLiM mobility solution to free your employees from their desk and enjoy all the benefits of going wireless. Best of all, the iDCS 16 is as easy to use as it is efficient.

Make the smart choice and unleash the power and flexibility of the iDCS 16. It will keep your customers satisfied, your company running smoothly.



Samsung Means Business

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# iDCS 16 Features

## System Features

- Account Code Entry
  - Forced
  - Voluntary
- All Call Voice Page
- Attention Tone
- Authorization Codes
  - Forced
  - Voluntary
- Auto Attendant†
- Automatic Hold
- Background Music
- Battery Backup (Memory)
- Battery Backup (System)
  - Batteries Not Included
- Caller Identification (CID)†
  - Name/Number Display
  - Next Call
  - Save CID
  - Store CID
  - Inquire Park/Hold
  - CID Review List
  - Investigate
  - Abandon Call List (100)
  - CID on SMDR
  - Number to Name Translation (200)
- Caller ID to Single Line Telephones
- Call Forwarding
  - All Calls
  - Busy
  - Forward DND
  - No Answer
  - Busy/No Answer
  - Follow Me
  - External
  - To Voice Mail
- Call Hold
  - Exclusive
- System
- Remote
- Call Park and Page
- Call Pickup
  - Directed
  - Groups (8)
- Call Waiting/Camp-On
- Centrex/PBX Use
- Chain Dialing
- Class of Service (Day/Night)
- Common Bell Control
- Conference
  - Add On (5 Party)
  - Unsupervised
- Data Security
- Database Printout
- Day/Night Ring Assignments
- DIL to a Hunt Group
- Direct Inward System Access (DISA)
- Direct Trunk Selection
- Directory Names
- DISA Security
- Distinctive Ringing
- Door Lock Release (Programmable)
- Door Phones
- Door Phone Night Ring
- Executive Barge-In (Override)
  - Station or Trunk
  - With/Without Warning Tone
- Executive/Secretary Pooling
- External Music Interface
- External Page Interface
- Fax Compatibility
- Flash Key Operation
- Flexible Numbering
- Flexible Ringing
  - Day Ring Assignments
  - Night Ring Assignments
- Hold Recall to Operator
- Hot Line
- In Group/Out of Group
- Incoming Call Distribution
- Incoming/Outgoing Service
- Individual Line Control
- Least Cost Routing
- Live System Programming
  - From any Display Keypad
  - With a Personal Computer
- Loud Bell Control
- Meet Me Page and Answer
- Message Waiting Indications
- Microphone On/Off per Station
- Mobility Solution
- Multiple Solutions
- Music on Hold—Flexible
- Night Service
  - Automatic
  - Manual
- Off-Hook Call Alert
- Operator Group
- Outgoing Call Restriction
- Overflow
  - Operator
  - Station Group
- Paging
  - Internal Zones (4)
  - External Zone (1)
  - All Internal
  - External
  - Page All
- Prime Line Selection
- Private Line Assignment
- Programmable Line Privacy /1A2 Operation
- Programmable Timers
- Recalls
- Remote Programming—PC
- Ring Generator
- Ring Over Page
- Single Line Connections
- Speed Dial Numbers (500)
  - Station List (50)
  - System List (300)
- Speed Dial by Directory
- Station Hunt Groups (10)
  - Distributed
  - Sequential
  - Unconditional
- Station Message Detail Recording (SMDR)
- Station Pair
- System Directory
- Toll Restriction
  - By Day or Night
  - By Line or Station
  - Eight Dialing Classes
  - Special Code Table
- Toll Restriction Override
- Tone or Pulse Dialing
- Transfer
  - Screened/Unscreened
  - Voicemail Transfer Key
  - With Camp-On
- Trunk Groups (4)
- Unlisted Speed Dial Numbers
- Universal Answer
- Voicemail Integration
  - SVMi-2E
  - SVM-400E/SVM-400
  - Single Line Telephone (SLT) Ports
- Walking Class of Service
- Wireless Handsets

## Station Features

- Add On Modules
- Appointment Reminder
- Attendant Station
- Auto Answer
- Automatic Hold
- Automatic Privacy
- Background Music
- Busy Lamp Field (BLF)
- Busy Station Callback
- Call Forward
  - All Calls
  - Busy
  - DND
  - Follow Me
  - External
  - No Answer
- Call Pickup
- Dial by Name
- Direct Station Selection (DSS)
- Do Not Disturb (DND)
- Door Lock Release
- Exclusive Hold
- Group Listening
- Handset Volume Control
- Headset Operation
- Hearing Aid Compatible
- Line Queuing with Callback
- Line Skipping
- Message Waiting Light Indication
- Mute Microphone/Handset
- Off-Hook Ringing
- Off-Hook Voice Announce
- One Time Do Not Disturb
- One Touch Dialing Keys
- On-Hook Dialing
- Programmable Keys
- Programmed Station Messages
- Protection from Barge-In
- Pulse to Tone Switchover
- Redial
  - Auto Retry
  - Last Number
  - Save Number
- Remote Hold
- Ring Modes
- Ring Line Preference
- Speakerphone
- Station Callback
- Station Lock
- Strain Relief Channels
- Terminal Status Indicator
- Tri-Colored Lights
- Volume Settings
- Wall-Mountable Keypads

## Keypad Display Features

- Account Code Display
- Call Duration Timer
- Call for Group Identification
- Call Processing Information
- Caller ID Information
- Calling Party Name
- Calling Party Station Number
- Conference Information
- Date and Time
- Display Dialed Number
- Enhanced Station Programming
- Identification of Recalls
- Identification of Transferred Calls
- Message Waiting Caller Number
- Outside Line Identification
- Override Identification
- Programmable Station Messages
- Soft Keys
- Stopwatch Timer

## System Specifications

<i>Circuit Types</i>	<i>Maximum Number</i>
Digital Keypad	12
Standard Telephone (SLT)	4
CO / Centrex / PBX Line	6
Voicemail Ports	4

†Requires optional hardware and/or software. Ask your Samsung Authorized Dealer for details.

Features subject to change without notice.



www.samsung.com/bcs